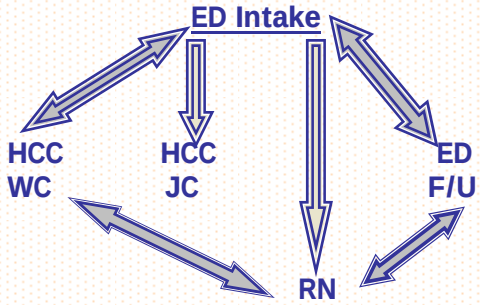
Case Management Decision Tree

Hospital Intake Case Manager

- ID admitted patients
- Medication Reconciliation
- Obtains D/C Instructions with prescription list
- ED
- PCP ID
- Screening



Transitional Case Manager

- Discharge instructions
- Link Pts to:
  - i. Primary Care
  - ii. Mental health service
  - iii. Pharmacy Consult/assessment
  - iv. Assure link to specialist with authorization
- Chronic Care CM Continues Chronic care screen/assessment
- Manages patients to point of stability, then transfers care to Adult CM

Community Adult Nurse Case Manager

- Manage Hospital, ED & PCP referrals
- Link pts with practices
- Continue adult disease specific data collection and education
- Immunization education (Flu)
- Filter data (case ID, disease specific screens)

Community Pediatric Nurse Case Manager

- Disease management for pediatric patients
- Manage Hospital, PCP & ED referrals for pediatric patients
- Filter data (case ID, disease specific screens)
- Immunizations (well-child; flu)